

**Birchwood Medical Practice
Patient Participation Group Meeting
Thursday 2nd October 2025 – 6pm**

Attendees: (KR) – Practice Manager
(KA) – PPG Member
(AG) – PPG Member
(SB) – PPG Member
(CM) – PPG Member
(CB) – PPG Member
(TO) – PPG Member

Apologies: (ZW) – Deputy Practice Manager
(DC) – PPG Member
(LH) – PPG Member
(BC) – PPG Member
(RA) – PPG Member

1 Welcome & Apologies

KR welcomed everyone to the meeting. KR passed on the sad news about the passing of one of our staff members, Christine Thorpe. This has been a difficult time for all the staff and the GP Partners who had worked with her for over 30 years. Our thoughts are with her family and friends.

2 NHS England Pilot update

KR updated everyone on how the first presentation hub is going. One bad experience from one member of the group and KR will feed this back to the PCN manager. We are ironing out any teething problems and are hoping to gain the funding to refurbish some more consulting rooms to use for the first presentation hub asap. The service is being run across the PCN, and all 4 practices within the PCN can refer their patients into this Nurse Practitioner-led clinic. This is allowing GP appointments to be freed up to focus on longer-term, complex care patients.

3 Breast screening innovation project

KR asked the group if they thought there were any reasons that would stop people from going to their routine breast screening appointments. The group discussed that they had all had a positive experience at the breast screening clinic and were in and out very quickly. They suggested we could use promotional material to show how important it is to go for screening appointments. I explained we had 261 patients overdue for their screening appointments currently, and we were trying to reduce this number.

4 Any Other Business

Feno fund raising update KR will find this information out and feedback at the next meeting. AG asked if she could bring some handmade cards into the surgery for the staff to buy, and the money could be used for fundraising for the Practice. KR agreed this was a lovely thing to do, and yes, we would be more than happy for her to do that.

5 Date of Next Meeting- To be held on Thursday 11th December 2025