

**Birchwood Medical Practice
Patient Participation Group Meeting
Thursday 12th December 2024 – 6pm**

Attendees: (KR) – Practice Manager
(ZW) – Deputy Manager
(CB) – PPG Member
(KA) – PPG Member
(DW) – PPG Member
(RA) – PPG Member
(AG) – PPG Member
(PM) – PPG Member
(LH) – PPG Member
(DC) – PPG Member

Apologies: (SB) – PPG Member
(TO) – PPG Member

1 Welcome

Everyone introduced themselves to the meeting.

Apologies noted above.

2 CQC Inspection

KR was pleased to announce that we have received our CQC result and we were rated as good, with elements of outstanding in certain areas. We were delighted to receive this result and KR passed on thanks to the PPG members for their continued support.

The full report will be published in January some time.

We have also recently been awarded 5 stars in a new QEWS (Quality Early Warning Score) Award which is a new award from the Lincolnshire ICB. QEWS (Quality Early Warning Score) is a tool that not only supports practices to highlight the quality they currently provide, but also their future quality aspirations, in domains such as Safe, Effective, Responsive, Caring, Equitable, Well Led and Sustainable.

QEWS also identifies areas where quality improvement may be needed. In areas where quality improvement is identified, the PCQT will actively support and guide those practices to achieve a QEWS star rating that reflects the National Quality Boards (NQB) quality expectations.

3 Vaccination Update

The Practice is currently still offering flu and covid vaccines. The uptake for Flu vaccinations has been worse this year than previous years. KR explained that vaccines have to be ordered well in advance, as early as January and it is not always easy to plan how many will be required.

Vaccine up take has been worse particularly for the younger at risk group aged 18 – 64. This is

partly due to vaccine fatigue. Unfortunately we have strict criteria in what age groups we can offer the vaccine too and this can change from year to year.

4 New Registrars

We have had a change over in Registrars again. This usually happens around April, August and December. New registrars are Dr Juin Inn Teoh (F2), Dr Jagruti Godhaniya (ST1) and Dr Emmanuel James (ST1).

Dr Tusneem El-Affendi and Dr Anjum Asif have recently left the practice.

5 New Staff Member in Reception

Michelle recently left the Practice to relocate with her husband. We have a new receptionist called Mya. There is also a new member in the admin team called Abbie.

6 Any Other Business

Nursing Changes - Nurse Katie is due to retire in December and an advert is currently open to recruit a new nurse. Nurse H is also looking to reduce her hours in the coming months.

Western Corridor - KR provided an update on the build to the end of Birchwood Avenue. She has been advised that the first 599 homes will be built by 2030. The next step would be 1,500 by 2035 so it is still quite a way off as yet.

Building to the end of Birchwood Avenue – LH advised that this building is going to offer supported living accommodation to individuals with learning disabilities.

Pilot Scheme – KR advised the meeting about a new pilot scheme that is being implemented from January. As a PCN we were successful in bidding for funding to develop a new acute hub to be used across the four practices. We were one out of 21 PCN's across the whole of the UK that were successful in the bid. It is an exciting new development and further information will be disseminated as the service develops. The aim of the service is to help practices cope with the capacity and demand issues and the hope is that it will allow the GP's at the Practice to focus on those patients with chronic long term health conditions.

7 Date of Next Meeting

To be held on Thursday 20th March 2025 at 6pm.