

**Birchwood Medical Practice
Patient Participation Group Meeting
Thursday, 15th August 2019 @ 17.30pm**

Attendees: Christine Thorpe (CT) -Practice Manager & Minute taker:

1 Welcome and Apologies

2 Review of PPG minutes of 16th May 2019

All items were covered in the Agenda.

3 Matters arising not already on the Agenda

There were none..

4 E- Consultations

Feedback from the practice and patients was discussed on the three month trail for the E-Consultation pilot. Future technology options are being considered.

5 National Patient Survey Results

The results of the National Patient Survey conducted by IPSOS Mori was shared with a comparison to neighbouring medical practices.

6 July DNA Report

Figures shared and discussion

7 Influenza Clinics and Tombola

The dates are available for the influenza clinic being 21st September, 5th October and 19th October were shared.

AG will lead on planning a tombola event at the flu clinics for raising funds for the benefit of patients. Donations will be requested for items.

8 Apex Primary Care Network

Update on current developments and further explanation of the purpose of the PCN, including employment of clinical pharmacists and social prescriber.

Shared rota for evening, weekend and bank holiday working discussed.

Prescription hub being considered for the medical practices to work together for efficiencies and shared working.

9 Any other business

Change of trainee doctors shared.

Dr Hassam employed as a salaried doctor for two days a week from August 2019.

Closure of Skellingthorpe branch surgery and future housing developments such as Western Growth Corridor will potentially increase list size of practice and local medical practices.

10 Dates of next meeting

The next meeting will be Thursday, 14th November 2019 @ 17.30pm.