

**Birchwood Medical Practice
Patient Participation Group Meeting
Thursday 9 February 2023 @ 18:00pm**

Attendees: (KR) – Practice Manager
(CT) - Practice Manager
(ZW) – Deputy Practice Manager
(LW) – PPG Member
(CB) – PPG Member
(SB) – PPG Member
(KA) – PPG Member
(MM) – Pharmacy Technician

1 Welcome

Everyone introduced themselves to the meeting and gave a brief background,

2 Introductions

As above.

CB stated that it would be nice to have more patients attending the PPG.

3 Practice News

KR advised that there is a new Salaried GP at the Practice – Dr Amanda Humphreys, working 6 sessions per week.

Dr Gough will be reducing her sessions from April.

New Trainee doctors – Dr Aje, Dr Chibiko and Dr Brew with us between 4 – 8 months.

4 Management Changes

CT is due to retire from the role of Practice Manager at the end of February after 30 years of working at Birchwood.

KR is new Practice Manager – came from a surgery in Epworth with lots of experience of working in a GP setting.

ZW is new Deputy Practice Manager – has worked at Birchwood for 10 years in a secretarial/reception role.

5 Text Messages

KR advised that we do now have a text messaging service which we use to contact patients. There is also an online request form which patients can complete to access services.

We are hoping to get online appointments back in due course.

6 Members Contribution

CT to confirm items recently purchased using the PPG monies.

As stated above, CB said it would be nice to have more members on the PPG. It was agreed that the ideal would be around 20 people across all age groups. KR agreed to send a text message out to all patients between the age of 20 – 40 to see if they would be interested in attending the PPG.

CB wondered if we could maybe have two groups. It was agreed that we would see the initial response and then take things from there.

(Post meeting note: 2 responses received from 3,000 texts).

7 Any other business

CT explained that Birchwood are now part of APEX Group – consisting of Birchwood Medical Practice, Richmond Medical Centre, Boultham Park and Woodlands. KA asked what advantage this brought and KR said it allows practices to share new ideas and also share certain roles across the PCN.

LH asked if there was any update about Spring Boosters – CT advised nothing confirmed as yet but would advise in due course. The initial booster will be for those at risk and over 75.

KA asked if we had any cases of feeling ill after their flu jabs as he was ill afterwards. CT said nothing reported. KA commented that the covid clinics were really well run and the Practice were to be congratulated for this.

SB mentioned she had recently read a book called Vaxxers which is worth a read and gives good background to the covid vaccine.

All members wished CT well for her retirement.

8 Date of next meeting

To be agreed. All agreed that evening time was acceptable but would be happy for this to be changed if required to fit other members.